

OCTOBER 23<sup>RD</sup>

# Important Update

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Big Pete's is committed to providing a safe environment to all staff members and guests.

Three days ago we voluntarily shut down our doors after two staff members tested positive with COVID-19. During this time all staff members were instructed to get tested as they would be unable to return to work until a negative result was presented along with displaying no signs or symptoms. Since that point it is unfortunate to announce that two additional staff members have tested positive - one of whom is an outdoor landscaper and was at our location on October 20th.

The Big Pete's Management team to date has voluntarily made every effort to ensure our staff and guests would remain safe by re-introducing additional staff training focusing on health and safety, as well as enhanced cleaning and sterilizing throughout our space. We have been working openly with Public Health regarding this situation every step of the way.

After Public Health began communicating with surrounding communities they have made the decision to temporarily shut down Big Pete's Steakhouse facilities for further investigation purposes.

The team at Big Pete's were very taken aback by Public Health's decision but in no way will argue with the team of Doctors and medical professionals who are involved - we will make every effort to continue complying accordingly and proactively.

**BIG PETE'S**  
STEAKHOUSE

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guests safe. We are also proud of our Management team for their approach surrounding this unexpected situation and believe their decisions were done in a way that were not only responsive, but precautionary to everyone's health and well-being.

We have worked extremely hard on being open and transparent throughout this entire process and will continue to do so moving forward.

We hope Public Health's decision to temporarily close our doors does not affect other businesses who are trying to be proactive with regards to their communications with the public about issues surrounding COVID-19.

Big Pete's will continue to communicate and post updates on our website, [bigpetes.ca](http://bigpetes.ca) as developments unfold.

Sincerely,

Big Pete's Steakhouse Management

**BIG PETE'S**  
STEAKHOUSE

OCTOBER 22<sup>ND</sup>

# Important Update

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As of yesterday we reported that two staff members tested positive for COVID-19. Due to this confirmation, we have been given an "outbreak" status by Public Health. The Public Health Management team have been contact tracing and as of now all guests who may have been directly exposed have been notified.

Though our status is officially considered an outbreak, risk to the community is considered low. It is highly recommended that if you attended our Fore Seasons Restaurant between October 11th and October 16th, please monitor your signs and symptoms.

If you feel like you may be experiencing any symptoms, please contact your local Public Health for further instructions.

Our two team members who tested positive for COVID-19 are doing well and we wish them both a fast recovery.

Our course will remain closed tomorrow due to weather poor weather conditions and will keep you notified regarding our weekend status.

If you have any questions or concerns please do not hesitate to contact us

Sincerely,

Big Pete's Steakhouse Management

**BIG PETE'S**  
STEAKHOUSE

OCTOBER 21<sup>ST</sup>

# Important Update

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We can confirm that two of our staff members have tested positive with COVID-19. With this new information brought to our attention we have begun contacting guests who have been on site between the dates of October 11th and October 16th in order to inform them so they can respond accordingly.

Big Pete's is working very closely with Public Health on this situation to ensure every precaution is taken throughout the entirety of this process.

As of yesterday morning we have shut down all facilities and every team member who works at Big Pete's is in the process of being tested and will not be able to return to work until they receive a negative result along with no symptoms. We will also continue to conduct in-house measures (such as temperature checks) regularly to ensure health and safety for all.

On top of contact tracing and coordinating with Public Health, we will also ensure that each staff member is re-trained regarding COVID-19 policies and procedures. While we remain closed for the remainder of the week we will take this opportunity for additional cleaning that will go above and beyond our current 7 day-a-week deep clean schedule.

Big Pete's will continue to enforce the rules set fourth by the Ontario Government regarding guests and team members.

We appreciate your patience and will continue to provide you with updates as we receive them.

Sincerely,

Big Pete's Steakhouse Management

**BIG PETE'S**  
STEAKHOUSE